



How to Activate Your Online Account

We're happy to have you back. Please follow the steps below to activate your YMCA account.

Please note, screen layouts will vary depending on the brand of your device and screen size.

STEP 1

First, click the link in your activation email. If you are an existing member and haven't received an account activation email, [please click here to fill out this form](#) and an activation email will be sent within 1–2 business days.

STEP 2

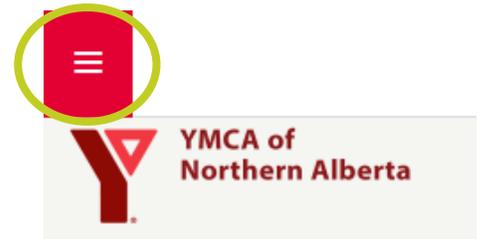
On this screen, enter whatever password you'd like.

STEP 3

Welcome to your new online account! In the top menu bar, you can book time at your centre for the fitness centre, lane swim or aqua jogging, open gym or group fitness classes by clicking "Programs, Bookings and Services". You can restart your membership by clicking "YMCA Memberships and Passes".

Email us at ContactCentre@northernalberta.ymca.ca if you need any help!

If the menu is not visible, click the red menu box in the top left corner of your screen, and click the “Programs, Bookings and Services” option.

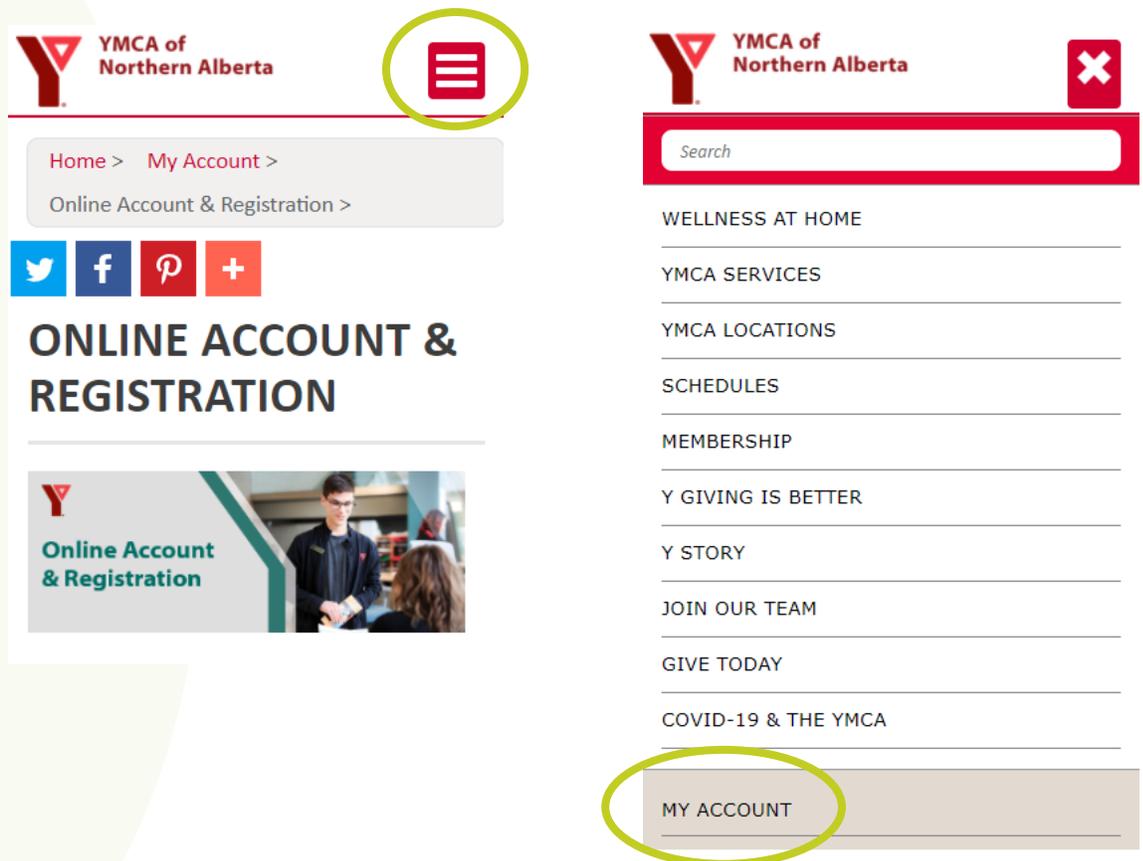


STEP 4

Now that your account is activated, you can always visit the Y online at northernalberta.ymca.ca/login. We also have a “My Account” button on our website, as seen below.



If you’re accessing our website from your mobile device, you will need to click the red menu button below to open the full menu, then you can click on “My Account”.



Email us at ContactCentre@northernalberta.ymca.ca if you need any help!